

### Italian Leader with a European Scale

Updated as at 7 May 2024

# The history of Intesa Sanpaolo



(1) Intesa Sanpaolo acquired control of UBI Banca on 5 August 2020 and merged it by incorporation on 12 April 2021



# Italian banking leader of European scale

The Leader in Italy	<ul> <li>Leader in all segments with a market share of 22% in customer deposits and 18% in customer loans</li> <li>Leadership in most attractive products</li> <li>Strong capital base and asset quality</li> </ul>
Unique Customer Reach	<ul> <li>Largest domestic network: over 3,300 branches serving 13.6 million clients, and 15% market share<sup>(1)</sup></li> <li>Best branch footprint making the Group truly nationwide: market share ≥ 12%<sup>(1)</sup> in 16 out of 20 regions</li> <li>High penetration of local markets: market share ≥ 5%<sup>(1)</sup> in 105 out of 107 provinces</li> </ul>
Strategic International Presence	<ul> <li>Strategic international presence, with over 900 branches and 7.3 million customers, comprising subsidiaries operating in commercial banking in 12 countries in Central Eastern Europe and Middle Eastern and North African areas and an international network of specialists in support of corporate customers across 25 countries, in particular in the Middle East and North Africa and in those areas where Italian companies are most active</li> </ul>

#### INTESA M SANDAOLO

# Solid value creation for all stakeholders

Clients	<ul> <li>A Bank that supports the real economy and is a Wealth Management, Protection &amp; Advisory leader</li> <li>An omnichannel Bank with a fintech perspective</li> </ul>
Shareholders	<ul> <li>Strong and sustainable value creation and distribution to shareholders</li> <li>Over the time horizon of the 2022-2025 Business Plan: a cash dividend distribution was envisaged corresponding to a payout ratio, based on the consolidated net income, of 70% each year of the Plan; a 3.4bn euro buyback approved at the Shareholders' Meeting and authorised by the ECB (amount equivalent to the suspended 2019 dividend), executed for an initial outlay of 1.7bn euro from 4 July 2022 to 11 October 2022 and for the remaining outlay of 1.7bn euro from 13 February 2023 to 4 April 2023; for the 2022 results, 1.4bn euro cash interim dividends paid in November 2022 and 1.6bn euro cash remaining dividends paid in May 2023, for a total dividend distribution of 3bn euro. For the 2023 results, 2.6bn euro cash interim dividend distribution of 5.4bn euro</li> <li>Buyback of 1.7bn euro, to be launched in June 2024, approved by the ECB and the Shareholders' Meeting</li> </ul>
Group People	Empowerment and motivation of the Group's people, who are its most important asset: hybrid physical- remote way of working to offer maximum flexibility, initiatives to improve wellbeing and safety, reskilling/redeployment programmes, best-in-class training particularly on critical capabilities for both the digital and the ecological transition, promotion of an inclusive and diverse environment, incentive plans (including long-term) to foster individual entrepreneurship
Society and Environment	<ul> <li>Significant ESG commitment of Intesa Sanpaolo, with a world-class position in Social Impact and strong focus on climate</li> <li>A Bank that provides support to address social needs, is focused on financial inclusion, has a commitment to culture, promotes innovation, and supports clients in the ESG/climate transition specifically through sustainable lending and ESG investment and insurance products</li> <li>Intesa Sanpaolo is committed to achieving net-zero emissions by 2030 in terms of own emissions and by 2050 in terms of loan and investment portfolios, asset management and insurance. The Group has joined the NetZero Banking Alliance (NZBA), the Net Zero Asset Managers Initiative (NZAMI), the Net Zero Asset Owner Alliance (NZAOA) and the Net Zero Insurance Alliance (NZIA)<sup>(1)</sup></li> </ul>

(1) On 25 April 2024, the NZIA was discontinued and the United Nations Environment Programme (UNEP) announced the creation of the Forum for Insurance Transition to Net Zero (FIT), a new UN-led and convened structured dialogue and multistakeholder forum to support the necessary acceleration and scaling up of voluntary climate action by the insurance industry and key stakeholders. Intesa Sanpaolo Vita is one of the Founding FIT Participants



# The Group at a glance: Financial Highlights

Total Assets euro 931,596 m		~ 20.9 million	~ 13.6 million in Italy
Loans to Customers euro 423,254 m		Customers	~ 7.3 million abroad
Direct Deposits from Banking Business euro 575,926 m			3.310
Direct Deposits from Insurance Business euro 173,776 m		4,244 Branches	in Italy 934
Shareholders' Equity <sup>(1)</sup> euro 65,804 m			abroad
1Q24 Net Income euro 2,301 m		Market Capite euro 64.5 bn	alisation <sup>(2)</sup>

Figures as at 31 March 2024 (1) Including Net Income (2) As at 30 April 2024

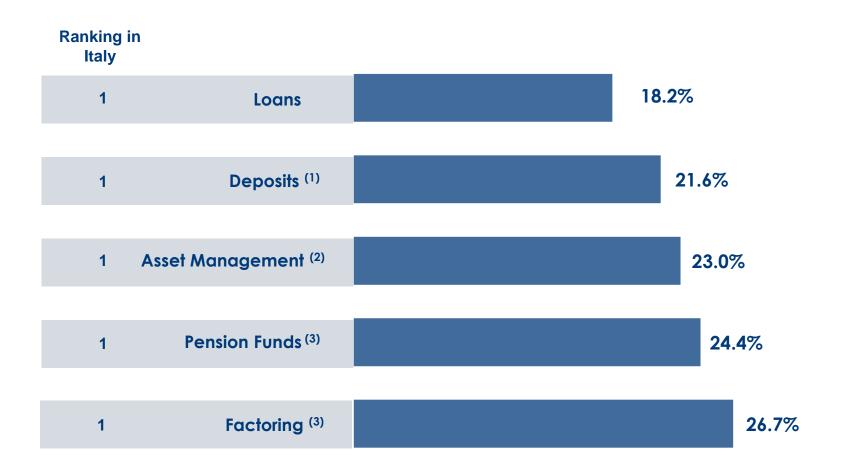


## The Group at a glance: Ratings

Fitch Ratings	Long-term senior preferred (unsecured) Short-term Viability Outlook LT senior preferred (unsecured)	BBB F2 bbb Stable
Moody's	Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured)	Baa1 P-2 Stable
Morningstar DBRS	Long-term senior preferred (unsecured) Short-term Trend LT senior preferred (unsecured) Trend Short-term	BBB (high) R-1 (low) Stable Stable
S&P Global Ratings	Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured)	BBB A-2 Stable

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#### Leadership in Italy built on long-standing relationships with customers



Figures as at 31 March 2024 (1) Including bonds (2) Mutual funds; figures as at 31 December 2023 (3) Figures as at 31 December 2023

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### **European scale**

EUROZONE RANKING

EUROZONE R	ANKING	BANKS MARKEI CAPITALISATION (EURO DIT)	
	HSBC	153.	.4
	UBS	85.7	
1	BNP Paribas	77.6	
2	Banco Santander	72.4	
3	Intesa Sanpaolo	64.5	
4	BBVA	59.4	
5	UniCredit	58.2	
6	ING	49.1	
7	Crédit Agricole	44.0	
	Lloyds Banking Group	38.4	
8	Nordea Bank	38.4	
9	CaixaBank	37.2	
	Barclays	35.6	
	NatWest	31.0	
10	Deutsche Bank	29.9	
11	КВС	29.2	
	SEB	26.0	
	DNB	25.3	
	Danske Bank	23.4	
	Standard Chartered	20.9	
	Swedbank	20.5	
12	Société Générale	20.4	
13	Erste Bank	18.5	
	PKO Bank Polski	17.5	
14	Commerzbank	17.3	

#### BANKS' MARKET CAPITALISATION (euro bn)

Source: Bloomberg Prices as at 30 April 2024 INTESA m SANDAOLO

#### Corporate Governance: Board of Directors, Management Control Committee and Internal Committees

#### Board of Directors and Management Control Committee appointed on 29/04/2022

Gian Maria Gros-Pietro Paolo Andrea Colombo Carlo Messina <sup>(1)</sup> Franco Ceruti Paola Tagliavini Liana Loaiurato Luciano Nebbia Bruno Picca Livia Pomodoro Maria Alessandra Stefanelli Bruno Maria Pariai Daniele Zamboni<sup>(4)</sup> Maria Mazzarella<sup>(4)</sup> Anna Gatti (4) Fabrizio Mosca Milena Teresa Motta Maria Cristina Zoppo Alberto Maria Pisani<sup>(4)</sup> Roberto Franchini<sup>(4)</sup>

Chair Deputy Chair <sup>(2) (3)</sup> **Managing Director and CEO** Director Director (2) (3) Director (3) Director Director<sup>(2)</sup> Director (3) Director (3) Director (3) Director (2) (3) Director (3) Director (3) Director and MCC member (2) (3) Director and MCC member (2) (3) Director and MCC member <sup>(2) (3)</sup> Director and MCC Chair<sup>(2)(3)</sup> Director and MCC member (2) (3)

#### Nomination Committee

Chair <sup>(3)</sup>
Member <sup>(2) (3)</sup>
Member
Member <sup>(3)</sup>
Member <sup>(2)</sup>

#### **Remuneration Committee**

Paolo Andrea Colombo	Chair <sup>(2) (3)</sup>
Franco Ceruti	Member
Anna Gatti <sup>(4)</sup>	Member <sup>(3)</sup>
Liana Logiurato	Member <sup>(3)</sup>
Luciano Nebbia	Member

#### **Risks and Sustainability Committee**

Paola Tagliavini	Chair <sup>(2) (3)</sup>
Franco Ceruti	Member
Bruno Picca	Member <sup>(2)</sup>
Bruno Maria Parigi	Member <sup>(3)</sup>
Daniele Zamboni <sup>(4)</sup>	Member <sup>(2) (3)</sup>

#### **Committee for Transactions with Related Parties**

Daniele Zamboni <sup>(4)</sup>	Chair <sup>(2) (3)</sup>
Liana Logiurato	Member <sup>(3)</sup>
Paola Tagliavini	Member <sup>(2) (3)</sup>
Maria Mazzarella <sup>(4)</sup>	Member <sup>(3)</sup>
Maria Alessandra Stefanelli	Member <sup>(3)</sup>

(1) Was appointed Managing Director and CEO by the Board of Directors on 29 April 2022. He is the only executive director on the Board

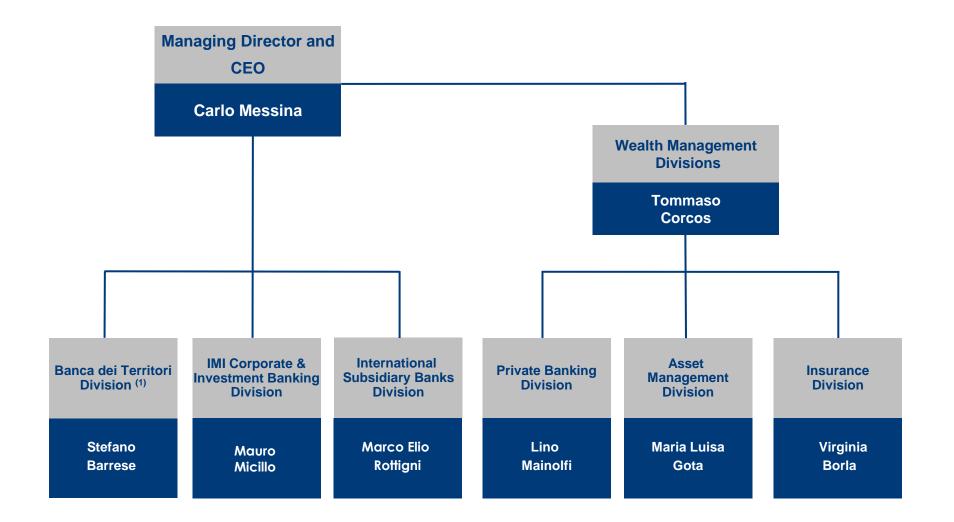
- (2) Is enrolled on the Register of Statutory Auditors and has practiced as an auditor or been a member of the supervisory body of a limited company
- (3) Meets the independence requirements pursuant to Article 13.4.3 of the Articles of Association, the Corporate Governance Code, Article 148, paragraph 3 of the

Consolidated Law on Finance (TUF), and banking regulations

(4) Is a representative of the Minority Slate

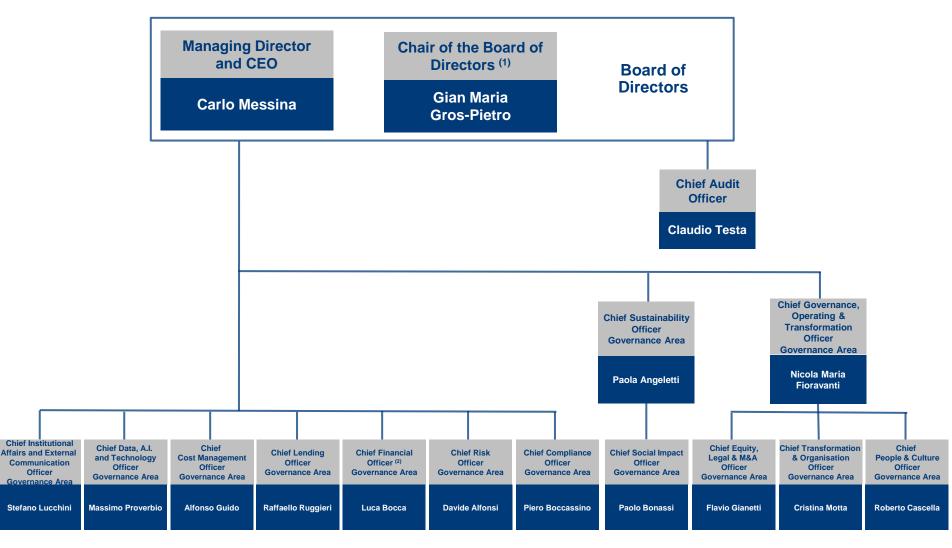


## A customer-oriented organisation



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### **Central Structures**



(1) Chair's Technical Secretariat (G. Paladino) reports to the Chair of the Board of Directors

Officer

(2) The Chief Financial Officer Governance Area includes the Manager responsible for preparing the Company's financial reports (E. Stegher)

The Chief Governance, Operating & Transformation Officer Governance Area and the Chief Institutional Affairs and External Communication Officer Governance Area also report to the Chair of the Board of Directors due to the specific nature of certain activities within their remit INTESA M SANDAOLO

### The Banca dei Territori Division

Retail <sup>(1)</sup>	13.4 million	Digital Bank <sup>(*)</sup>
Exclusive <sup>(2)</sup>	Customers 3,035	
SME <sup>(3)</sup>	Branches	Direct channels

Focus on the market and centrality of the territory for stronger relations with individuals, small and medium-sized enterprises and non-profit entities

Figures as at 31 March 2024

- (1) Retail customers: individuals and enterprises with less complex financial needs
- (2) Exclusive customers: individuals with more complex financial needs
- (3) Enterprise customers: enterprises with more complex financial needs (generally, Small and Medium Enterprises)
- (\*) The subsidiary also operates in instant banking through Mooney (the partnership with the ENEL Group)



### The Banca dei Territori Division

#### Retail Exclusive

2,464 branches dedicated to 13 million Retail and Exclusive customers

#### SME

250 branches dedicated to 177,000 SME customers <sup>(1)</sup>, 224 branches dedicated to 83,000 customers in the agribusiness sector and 97 branches serving 97,000 Non-profit customers



#### The Banca dei Territori Division: 12 Regional Governance Centres

GOVERNANCE CENTRES	MANAGER	BRANCHES
North Lombardia	Daniele Fulvio Pastore	190
South Lombardia	Marco Franco Nava	172
Milano, Monza and Brianza	Pierluigi Monceri	220
North Piemonte, Valle d'Aosta and Sardegna	Stefano Cappellari	247
South Piemonte and Liguria	Andrea Perusin	189
West Veneto and Trentino-Alto Adige	Cristina Balbo	239
East Veneto and Friuli-Venezia Giulia	Francesca Nieddu	204
Emilia Romagna and Marche	Alessandra Florio	311
Toscana and Umbria	Tito Nocentini	313
Lazio and Abruzzo	Roberto Gabrielli	297
Basilicata, Puglia and Molise	Alessandra Modenese	235
Campania, Calabria and Sicilia	Giuseppe Mario Nargi	418

Figures as at 31 March 2024

#### INTESA m SANPAOLO

# IMI Corporate & Investment Banking Division

	16,000 Customers	Client Coverage & Advisory Andrea Mayr
Corporates <sup>(1)</sup> Financial Institutions	and	Distribution Platforms & GTB <sup>(2)</sup>
Public Administration	27	Nicola Doninelli
	Branches in Italy	Global Banking & Markets Massimo Mocio

A global partner for corporates, financial institutions and public administration, including internationally through a specialist network of branches, representative offices, and subsidiaries focused on corporate banking

Figures as at 31 March 2024

- (1) Grouped, in accordance with a sector-based model, in the following 8 industries: Automotive & Industrials; Basic Materials & Healthcare; Energy; Food & Beverage and Distribution; Retail & Luxury; Telecom, Media & Technology; Infrastructure; Real Estate
- (2) Including IMI CIB International Network (Foreign branches, representative offices and corporate banks)



# **IMI Corporate & Investment Banking Division**

The international network spreads across 24 countries

CORPORATE BANKS		DIRECT BR	ANCHES	REPRESENTATIVE OFFICES (1)
INTESA SANIMOLO BANK IRELAND INTESA SANIMOLO BRASIL SA	European Hub (Milan)	Amsterdam Frankfurt Madrid	Paris Warsaw	
INTESA SANDAOLO BANK LUXEMBOURG	UK & MEA	Abu Dhabi Doha Dubai	Istanbul London	Beirut Cairo
	Asia Pacific	Hong Kong Shanghai Singapore	Sydney Tokyo	Beijing Mumbai Ho Chi Minh City Seoul Jakarta
	USA & Americas	New York		Washington D.C.



# **Divisione IMI Corporate & Investment Banking**

Commercial and Transaction Banking		Investment Banking &	
Commercial Banking	Transaction Banking	Structured Finance	
Lending and Guarantees	Cash Management	M&A Advisory	
Locoing	Trade & Structured Export Finance	Equity Capital Markets	
Leasing	Merchant Services and Cards	Debt Capital Markets	
Factoring and Confirming	Securities Services	Structured Finance	



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# **Divisione IMI Corporate & Investment Banking**

Capital N	larkets	Sustainable Solutions
Markets	Solutions	
Equity	Hedging Solutions	Loans
Fixed Income	Investment & Liquidity Solutions	
Commodities	Loan Management & Advisory	Bonds
Foreign Exchange	Loan Syndication	
Investment Products for distribution	Risk Transfer & Financing	Sustainable Hedging
Market Hub	Securitisation	
Clearing Service	Solutions & Financing	Circular Economy

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## The International Subsidiary Banks Division



Strategic international presence in commercial banking in Central Eastern Europe and Middle Eastern and North African areas

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# The International Subsidiary Banks Division

Country	/ Bank	Manager	Total Assets (euro m)	Ranking (by Total Assets)	Branches	Customers
Albania	INTESA SANPAOLO BANK Albania	Alessandro D'Orio	a 1,957	4	35	253,000
Bosnia an Herzegovi		Marco Trevisan	1,339	6	43	153,000
Croatia	m PRIVREDNA BANKA ZAGREB	Dinko Lucić	15,902	2	141	1,417,000
Egypt	m ALEXBANK איבעא אובעא איבעא איבע	Dante Campion	i 3,507	6	173	1,904,000
Hungary	CIB BANK	Pál Simák	8,366	8	60	457,000
Moldova	<b>EXIMBANK</b>	Marco Santini	299	6	17	60,000



# The International Subsidiary Banks Division

Country	Bank	Manager	Total Assets (euro m)	Ranking (by Total Assets)	Branches	Customers
Romania	Romania	Paolo Vivona	1,434		34	53,000
Serbia	BANCA INTESA Beograd	Darko Popovic	8,166	1	142	1,409,000
Slovakia	m VÚB BANKA	Jozef Kausich	24,360	2	157	1,286,000
Slovenia	INTESA SANPAOLO BANK Slovenia	Luigi Fuzio	4,045	4	40	172,000
Ukraine	m PRAVEX BANK	Gianluca Corria	s _ (1)		40	75,000



### **The Private Banking Division**

Private and High Net Worth Individuals	124,000 Customers 254 Branches	Fideuram <sup>(1)</sup>
	6,749 private bankers	FIDEURAM INTESA SNIPAOLO PRIVATE BANKING

The Division serves the customer segment consisting of Private clients and High Net Worth Individuals with the offering of products and services tailored for this segment. Its international business is carried out including through the Reyl Intesa Sanpaolo hub

Figures as at 31 March 2024

(1) The parent company Fideuram - Intesa Sanpaolo Private Banking ("Fideuram") controls Intesa Sanpaolo Private Banking, IW Private Investments, SIREF Fiduciaria, Intesa Sanpaolo Wealth Management, Reyl Intesa Sanpaolo, Fideuram - Intesa Sanpaolo Private Banking Asset Management and Fideuram Asset Management Ireland



## **The Asset Management Division**



#### Asset management solutions targeted at the Group's customers, commercial networks outside the Group, and the institutional clientele

Figures as at 31 March 2024

(1) The parent company Eurizon Capital SGR controls Eurizon Capital S.A., Epsilon SGR, Eurizon Asset Management Slovakia, Eurizon Asset Management Hungary, Eurizon Asset Management Croatia, Eurizon Capital Real Asset SGR, Eurizon SLJ Capital LTD and Eurizon Capital Asia Limited



### **The Insurance Division**



Insurance and pension products tailored for the Group's clients

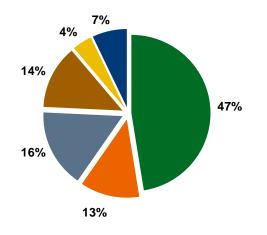
Figures as at 31 March 2024

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#### Breakdown of consolidated results as at 31 March 2024

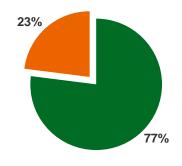
**Operating Income** 

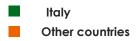
#### Breakdown by Business Area <sup>(1)</sup>



- Banca dei Territori Division <sup>(2)</sup>
- International Subsidiary Banks Division
- IMI Corporate & Investment Banking Division
- Private Banking Division
- Asset Management Division
- Insurance Division

Breakdown by Geographical Area <sup>(3)</sup>





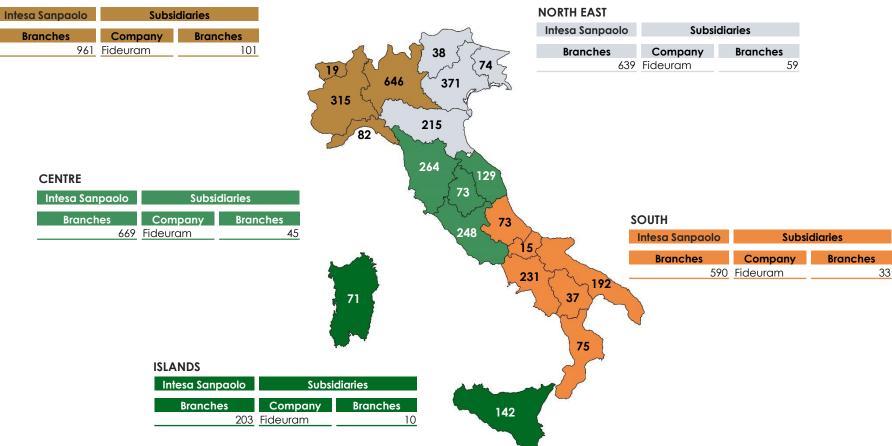
Figures may not add up exactly due to rounding differences

- (1) Excluding the Corporate Centre
- (2) Domestic Commercial Banking
- (3) Figures as at 31 December 2023



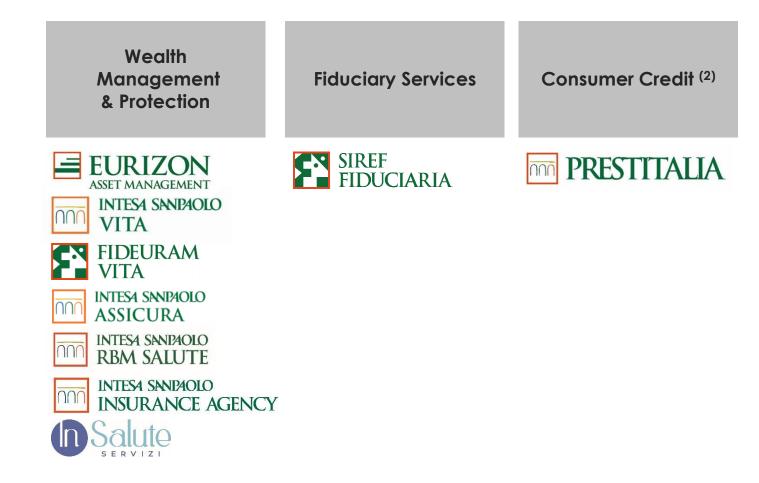
## The Group Italian network

**NORTH WEST** 



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# The Group product companies in Italy <sup>(1)</sup>



(1) Factoring and Leasing activities are carried out directly by Intesa Sanpaolo S.p.A, the Parent Company

(2) Consumer Credit activities are also carried out directly by Intesa Sanpaolo S.p.A, the Parent Company



# The Group International network

#### EUROPE

<b>Direct Branches</b>	Representative Offices
Amsterdam	Brussels <sup>(1)</sup>
Frankfurt	
Istanbul	
London	
Madrid	
Paris	
Warsaw	

Country	Subsidiaries	Branches
Albania	Intesa Sanpaolo Bank Albania	35
Belgium	Intesa Sanpaolo Wealth Management	2
Bosnia and Herzegovina	Intesa Sanpaolo Banka Bosna i Hercegovina	43
Croatia	Privredna Banka Zagreb	141
Czech Republic	VUB Banka	1
Hungary	CIB Bank	60
Ireland	Intesa Sanpaolo Bank Ireland	1
Luxembourg	Intesa Sanpaolo Wealth Management	1
Lovernboold	Intesa Sanpaolo Bank Luxembourg	1
Moldova	Eximbank	17
Romania	Intesa Sanpaolo Bank Romania	34
<b>Russian Federation</b>	Banca Intesa	27
Serbia	Banca Intesa Beograd	142
Slovakia	VUB Banka	156
Slovenia	Intesa Sanpaolo Bank	40
Switzerland	Reyl Intesa Sanpaolo	3
Ukraine	Pravex Bank	40



#### AMERICA

Sydney

<b>Direct Branches</b>	Representative Offices
New York	Washington D.C.

Country	Subsidiaries	Branches
Brazil	Intesa Sanpaolo Brasil	1

#### AUSTRALIA/OCEANIA Direct Branches

#### ASIA

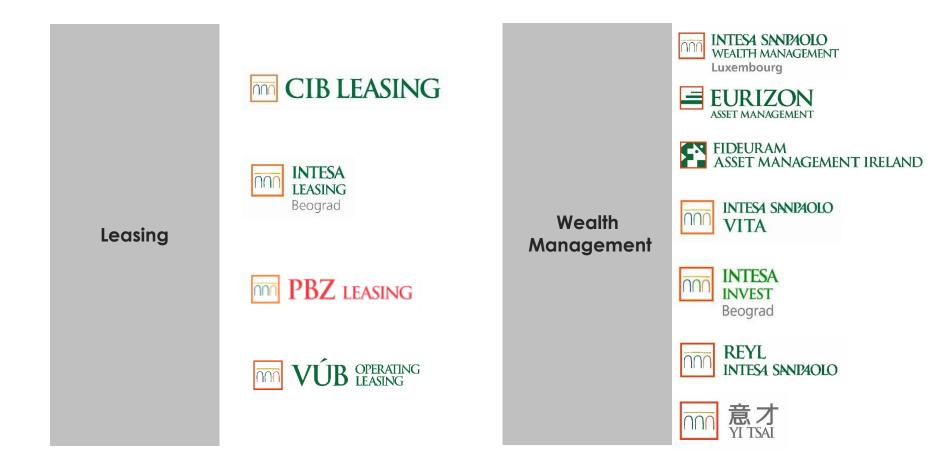
<b>Direct Branches</b>	<b>Representative Offices</b>
Abu Dhabi	Beijing
Doha	Beirut
Dubai	Ho Chi Minh City
Hong Kong	Jakarta
Shanghai	Mumbai
Singapore	Seoul
Tokyo	

#### AFRICA

Representative Offices	Country	Subsidiaries	<b>Branches</b>
Cairo	Egypt	Bank of Alexandria	173



#### International presence of the Group product companies



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